# DENTAL INSURANCE

# **Sun Life Financial**





Sun Life Assurance Company of Canada One Sun Life Executive Park Wellesley Hills, MA 02481			☐ Sun Life and Health Insurance Company (U.S.) One Sun Life Executive Park Wellesley Hills, MA 02481			any (U.S.)
1 General information						
Employer name			policy number	Location	D	ate effective
Town of Weymouth		5484911				
Street address	City			State	Zi	p code
75 MIDDLE STREET	WEY	MOUTH		MA		02189
Type of activity: New Enrollment Chan Reason:	ge		Occupation	1,	1	
2 Employee information						
Employee's Full Legal Name (First, MI, Last)				☐ Male ☐ Female	Date o	of Birth
Street Address		City		State		Zip Code
Marital Status Social S	Security Numb	per	Phone	number		
Date employed: Full-Time Date:	art-Time Date	e:	Rehire	Return from	layoff	Date:
	mployee Sta			Salary		Salary
# of hours	Hourly	Union	☐ Non-Uni	on 🔲 Reti	irea	
You need to complete all sections of the enrollmen of the insurance companies above, outside of New or within 31 days of your eligibility date. Benefits confused. Not all of the benefit options listed below we need to available and what your Maximum Gualetalls.  Benefit elections	York, and signmpletely paid will be necess	on it. This r I by your e arily availa	nust be done eith mployer ("non-co ble to you. Your	ner during the ontributory be employer wil	enroll: nefits") I tell yo	ment period cannot be u which
Dental coverage: Underwritten by Sun Life Assura	ance Compan	y of Canad	ia (Wellesley, M <i>i</i>	۹)		
you refuse Dental benefits for yourself, you a efuse any benefit now, and later request to add ertificate of coverage. for more information, please contact your emp	that benefit					
ental		Plan Optio		iced iced Plus		

The certificate provides dental benefits only. Review your certificate carefully.

GVN	1PEI	W-32	55

#### SLF EBG Customizable Enrollment Form Page 1 of 2

#### 4 Dependent information

Please complete this entire section if you are selecting dependent coverage. No employee can be insured as a dependent when he/she is also insured as an employee for any benefit under the same policy.

If more space is needed, please add additional pages.

					Check if elected
Relationship	Full legal name (First, MI, Last)	Gender	Social Security number	Date of birth	Dep Dental
Spouse / Partner					П
Children					

#### 5 Authorization information

I understand that:

- · I am requesting coverage under a Group Insurance policy offered by my employer. This coverage will end when my employment terminates.
- My employer will deduct all or part of the premium for contributory coverage from my pay.
- If I am not actively at work due to injury, Illness, layoff or leave of absence on the date that any initial or increased coverage is scheduled to start under the plan, such coverage will not start until the date I return to work.
- When required by the coverage, if my spouse or any of my dependent children are confined due to an injury or illness, as required by the coverage, on the date that any initial or increased coverage is scheduled to start under the plan, such coverage will not start until the date they are no longer confined and are able to perform their normal activities.

By signing below, I am representing that the information I have provided is true and correct to the best of my knowledge and belief.

X	
Employee Signature	Today's Date

To the Employee: Make a copy of this form for your records before submitting it to your employer.

To the Employer: This original enrollment form should remain at the employer's site. Family status, coverage, or beneficiary changes should be recorded on another copy of the Enrollment form.

# Dental PPO - Basic

# Good news about dental benefits for employees of Town of Weymouth

#### Why is dental health so important?

Regular dental care does more than just improve smiles. Along with good oral hygiene, it can help you and your family lower your chances of serious health problems.

- Nearly one third of all adults have untreated tooth decay.<sup>1</sup>
- According to the Centers for Disease Control and Prevention, approximately 65 million Americans are affected by periodontal disease.<sup>2</sup>
- Periodontal disease can lead to receding gums, bone damage, loss of teeth, and can increase
  the risk of other health problems such as heart disease and diabetes.<sup>2</sup>

# How can I get the coverage I need?

Dental insurance offers you a convenient way to get regular dental care and can possibly help prevent life-threatening health problems. And through your employer, you can get this protection at an affordable group rate.

# How do I know I'm eligible to participate in this plan?

You can participate in this plan if you are a full-time employee of the policyholder or an associated company, and work in the United States. Full-time means working 20 hours or more per week. Temporary or seasonal workers are not eligible.

#### Key Advantages of This Plan

- Your plan includes our Lifetime of Smiles<sup>®</sup> program, with benefits many people prefer, such as brush biopsies for the early detection of oral cancer.
- Assurant® Dental Network the PPO network for your plan, includes 100,000+ unique dentists contracted with Dental Health Alliance, L.L.C. (DHA) and dentists under access arrangements with other dental networks. To find a dentist in your area, or to nominate your dentist to participate in our network, go to <a href="https://www.sunlife.com/findadentist">www.sunlife.com/findadentist</a>, under PPO plan select your network, or call our customer service at 888.901.6377.

#### IMPORTANT:

Coverage for eligible employees will begin July 1, 2018. You must sign up by the Initial Enrollment Deadline, or forfeit the opportunity until the next plan anniversary date.

<sup>1</sup> National Institute of Dental and Craniofacial Research. Dental Caries (Tooth Decay) in Adults (Age 20 to 64). March 2016

<sup>2</sup> American Academy of Periodontology (Perio.org). Gum Disease Prevalence Surpasses Diabetes with Nearly 65 Million Affected. April 2016

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#### How does my plan work?

Your plan covers a range of services for you and your family. Highlights of your benefits can be found below. Benefits are paid after any applicable deductible has been met, up to the annual maximum. For more specific information, please ask to see the certificate of insurance.

#### Why is Dental insurance a smart choice?

Compare the annual cost of your Dental insurance with paying your dental expenses yourself:

National Average Retail charge<sup>1</sup> for dental procedures:

	Adult Cleaning Oral Examination Bitewing x-rays	\$89 \$49 \$60	Twice yearly = Twice yearly =	\$178 \$98
Total annual cost for preventive care	2	\$336		
Other services you may need:	Fluoride treatment One surface filling Root canal Crown Gum scaling	\$41 \$152 \$1,077 \$1,065 \$232		

<sup>&</sup>lt;sup>1</sup>Average Retail Costs were determined by Union Security Insurance Company and Union Security Life Insurance Company of New York national claims analysis for the year 2015. The costs represent a mean average rounded to the nearest dollar representing what you may pay without plan services.

#### Your Cost for Dental Insurance

Cost for Dental Insurance	MONTHLY Cost*
For you	\$35.52
For you and your family	\$94.57

<sup>\*</sup> Your actual cost may vary depending upon your employer's contribution towards the cost of the plan.

# How can using a network dentist help lower my costs?

You are free to use the dentist or specialist of your choice. However, when you choose a dentist in the Assurant® Dental Network, your plan's PPO network, you may save money. Using a network dentist may lower your out-of-pocket costs and can make your annual maximum go further.

The dental network for your plan includes 100,000+ unique dentists contracted with Dental Health Alliance, L.L.C.® (DHA®) and dentists under access arrangements with other dental networks. To find a dentist in your area, or to nominate your dentist to participate in our network, go to <a href="https://www.sunlife.com/findadentist">www.sunlife.com/findadentist</a>, under PPO plan, select your dental network, or call Customer Service at 888.901.6377.

Plan Features Deductible	In Network	Out-of-Network	Calendar Year Maximum For each person	In Network \$1500	Out-of-Network \$1200
Per person, per calendar year Waived for Class I Preventive Family limit of 1 individuals	\$0 Yes	\$0 Yes	,		
Coinsurance Percentage			Orthodontia Benefits		
Class I Preventive	80%	80%	Not included		
Class II Basic	50%	50%			
Class III Major	50%	50%			

#### Class I Preventive Dental Services, Including:

- · Oral evaluations twice in any 12-month period
- Routine dental cleanings twice in any 12-month period
- Fluoride treatment once in any 6-month period. Only for children under age 19
- Sealants no more than once per tooth per person, only for permanent molar teeth. Only for children under age 16
- Genetic test for susceptibility to oral diseases
- Bitewing x-rays once in any 12-month period
- Panoramic or complete series x-rays once in any 60-month period

#### Class II Basic Dental Services, Including:

- New fillings
- Replacement fillings once in any 24-month period per filling
- Space maintainers. Only for children under age 19
- Simple extractions, removal of exposed roots, incision and drainage
- Complex extractions
- Complex oral surgery
- Biopsy (including brush biopsy)
- General anesthesia and IV sedation when medically required

# Class III Major Dental Services, Including:

- Fixed partial dentures (bridges) and full and partial dentures (removable)
- Endodontics (includes root canal therapy)
- Endodontic retreatment (covered after 24 months have passed from initial treatment)
- Minor gum disease treatment: (minor periodontics)
  - Scaling and root planing once in any 24-month period per area
  - · Localized delivery of antimicrobial agents
  - Periodontal maintenance once in any 6 consecutive months
- Major gum disease treatment: (major periodontics)
  - Gingivectomy, osseous surgery, other major periodontic procedures once in any 36-month period per area
- Stainless steel crowns. Only for children under age 19
- Inlay, onlay, and crown restorations

#### **Waiting Periods**

For a complete description of services and waiting periods, please review the certificate of insurance. If you were covered under your employer's prior plan the wait will be waived for any class of service covered under the prior plan and this plan.

- No waiting period for preventive or basic services.
- No waiting period for major services.

#### Who are eligible dependents?

Those qualified to be covered under your dental plan include your spouse and children less than age 26. See your certificate or group insurance policy for additional eligibility details.

#### Dental plan provisions, limitations and exclusions

#### **Benefit Adjustments**

Benefits will be coordinated with any other dental coverage. Under the Alternate Treatment provision, benefits will be payable for the most economical services or supplies meeting broadly accepted standards of dental care. If the charge for any dental treatment is expected to exceed \$300, it is recommended that a dental treatment plan be submitted to Sun Life Financial for review before treatment begins.

#### Late Entrant Limitation

If you apply for dental insurance more than 31 days after a covered person first becomes eligible, the person is a late entrant. The benefits for the first 12 months of coverage for late entrants will be limited as follows:

Time Insured Continuously Under the Policy Less than 6 months At least 6 months but less than 12 months At least 12 months Benefits Provided for Only These Services
Preventive Dental Services
Preventive and all Basic Dental Services
Preventive, Basic and Major Dental Services

We will not pay for any treatment that is started or completed during the late entrant limitation period.

#### Other Important Plan Provisions

Benefits are not payable for the following, unless such insurance is provided under the list of covered dental services:

Treatment or an appliance which is not dentally necessary, is experimental or temporary in nature, or does not have uniform professional endorsement, treatment related to procedures that are part of a service but are not reported as separate services. reported in a treatment sequence that is not appropriate or misreported or that represent a procedure other than the one reported, appliances, inlays, cast restorations, crowns, or other laboratory prepared restorations used primarily for the purpose of splinting, any treatment or appliance, the sole or primary purpose of which relates to the change or maintenance of vertical dimension. the alteration or restoration of occlusion, except for occlusal adjustment in conjunction with periodontal surgery, bite registration, bite analysis, attrition or abrasion, replacement of a lost or stolen appliance or prosthesis, educational procedures, including but not limited to oral hygiene, plaque control or dietary instructions, completion of claim forms or missed dental appointments, personal supplies or equipment, including but not limited to water piks, toothbrushes, floss holders, or athletic mouthguards, administration of nitrous oxide or any other agent to control anxiety, treatment for a jaw fracture, treatment provided by a dentist, dental hygienist, or denturist who is an immediate family member or a person who ordinarily resides with a covered person, an employee of the policyholder, or a policyholder, hospital or facility charges for room, supplies or emergency room expenses or routine chest x-rays and medical exams prior to oral surgery, treatment provided primarily for cosmetic purposes, treatment which may not reasonably be expected to successfully correct the person's dental condition for a period of at least 3 years, crowns, inlays, cast restorations, or other laboratory prepared restorations on teeth which do not have extensive decay or fracture and can be restored with an amalgam or composite resin filling, any treatment required directly or indirectly to diagnose or treat a muscular, neural, or skeletal disorder. dysfunction, or disease of the temporomandibular joint or its associated structures, treatment for implants, implant abutments, implant supported prosthetics (crown, fixed partial denture, dentures) or any other services related to the care and treatment of the implant, treatment for the prevention of bruxism (grinding of teeth), orthodontic treatment, treatment performed outside the United States, except for emergency dental treatment (the maximum benefit payable to any person during a benefit year for covered dental expenses related to emergency dental treatment performed outside the United States is \$100), treatment or appliances at which are covered under any Workers' Compensation Law, Employer's Liability Law or similar law (a person must promptly claim and notify us of all such benefits), treatment for which a charge would not have been made in the absence of insurance, treatment for which a covered person does not have to pay, except when payment of such benefits is required by law and only to the extent required by

This dental plan does not provide coverage for pediatric oral health services that satisfies the requirements for "minimum essential coverage" as defined by the Patient Protection and Affordable Care Act. ("PPACA").

State variations can exist; please contact Sun Life Financial for additional information.



# Good news about dental benefits for employees of Town of Weymouth

#### Why is dental health so important?

Regular dental care does more than just improve smiles. Along with good oral hygiene, it can help you and your family lower your chances of serious health problems.

- Nearly one third of all adults have untreated tooth decay.<sup>1</sup>
- According to the Centers for Disease Control and Prevention, approximately 65 million Americans are affected by periodontal disease.<sup>2</sup>
- Periodontal disease can lead to receding gums, bone damage, loss of teeth, and can increase the risk of other health problems such as heart disease and diabetes.<sup>2</sup>

#### How can I get the coverage I need?

Dental insurance offers you a convenient way to get regular dental care and can possibly help prevent life-threatening health problems. And through your employer, you can get this protection at an affordable group rate.

#### How do I know I'm eligible to participate in this plan?

You can participate in this plan if you are a full-time employee of the policyholder or an associated company, and work in the United States. Full-time means working 20 hours or more per week. Temporary or seasonal workers are not eligible.

#### Key Advantages of This Plan

- Your plan includes our Lifetime of Smiles<sup>®</sup> program, with benefits many people prefer, such as brush biopsies for the early detection of oral cancer.
- Assurant® Dental Network the PPO network for your plan, includes 100,000+ unique dentists
  contracted with Dental Health Alliance, L.L.C. (DHA) and dentists under access arrangements
  with other dental networks. To find a dentist in your area, or to nominate your dentist to
  participate in our network, go to <a href="https://www.sunlife.com/findadentist">www.sunlife.com/findadentist</a>, under PPO plan select your
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Other services you may need:				
• •	Fluoride treatment	\$41		
	One surface filling	\$152		
	Root canal	\$1,077		
	Crown	\$1,065		
	Gum scaling	\$232		

<sup>&</sup>lt;sup>1</sup>Average Retail Costs were determined by Union Security Insurance Company and Union Security Life Insurance Company of New York national claims analysis for the year 2015. The costs represent a mean average rounded to the nearest dollar representing what you may pay without plan services.

#### Your Cost for Dental Insurance

MONTHLY Cost for Dental Insurance	ENHANCED PLUS	ENHANCED	
For you	\$56.21	\$38.44	
For you and your family	\$163.92	\$102.34	

<sup>\*</sup> Your actual cost may vary depending upon your employer's contribution towards the cost of the plan.

#### How can using a network dentist help lower my costs?

You are free to use the dentist or specialist of your choice. However, when you choose a dentist in the Assurant<sup>®</sup> Dental Network, your plan's PPO network, you may save money. Using a network dentist may lower your out-of-pocket costs and can make your annual maximum go further.

The dental network for your plan includes 100,000+ unique dentists contracted with Dental Health Alliance, L.L.C.® (DHA®) and dentists under access arrangements with other dental networks. To find a dentist in your area, or to nominate your dentist to participate in our network, go to <a href="www.sunlife.com/findadentist">www.sunlife.com/findadentist</a>, under PPO plan, select your dental network, or call Customer Service at 888.901.6377.

#### What are my plan options?

Your employer is offering you a choice of two plans. Please review the information on the following pages and choose the **one plan** that best fits your needs.

#### . ENHANCED PLUS

Plan Features					
Deductible	In Network	Out-of-Network	Calendar Year Maximum For each person	In Network \$2000	Out-of-Network \$1600
Per person, per calendar year	\$0	\$0	,		
Waived for Class I Preventive	Yes	Yes			
Family limit of 1 individuals					
Coinsurance Percentage			Adult & Child Orthodontia		
Class I Preventive	100%	100%	Class IV Orthodontia coinsurance	50%	50%
Class II Basic	80%	80%	Lifetime orthodontia maximum	\$2000	\$2000
Class III Major	50%	50%			

# Class I Preventive Dental Services, Including:

- Oral evaluations twice in any 12-month period
- Routine dental cleanings twice in any 12-month period
- Fluoride treatment once in any 6-month period. Only for children under age 19
- Sealants no more than once per tooth per person, only for permanent molar teeth. Only for children under age 16
- · Genetic test for susceptibility to oral diseases
- Bitewing x-rays once in any 12-month period
- Panoramic or complete series x-rays once in any 60-month period

#### Class II Basic Dental Services, Including:

- New fillings
- Replacement fillings once in any 24-month period per filling
- Space maintainers. Only for children under age 19
- Simple extractions, removal of exposed roots, incision and drainage
- Complex extractions
- Complex oral surgery
- Biopsy (including brush biopsy)
- General anesthesia and IV sedation when medically required

#### Class III Major Dental Services, Including:

- Fixed partial dentures (bridges) and full and partial dentures (removable)
- Endodontics (includes root canal therapy)
- Endodontic retreatment (covered after 24 months have passed from initial treatment)
- Minor gum disease treatment: (minor periodontics)
  - Scaling and root planing once in any 24-month period per area
  - Localized delivery of antimicrobial agents
  - Periodontal maintenance once in any 6 consecutive months
- Major gum disease treatment: (major periodontics)
  - Gingivectomy, osseous surgery, other major periodontic procedures once in any 36-month period per area
- Stainless steel crowns. Only for children under age 19
- Inlay, onlay, and crown restorations

#### Class IV Adult and Child Orthodontia

- Limited, interceptive, and comprehensive orthodontic treatment
- Minor treatment to control harmful habits

#### **Waiting Periods**

For a complete description of services and waiting periods, please review the certificate of insurance. If you were covered under your employer's prior plan the wait will be waived for any class of service covered under the prior plan and this plan.

- No waiting period for preventive or basic services.
- · No waiting period for major services.
- No waiting period for orthodontic services.

#### **ENHANCED**

Plan Features					
Deducțible	In Network	Out-of-Network	Calendar Year Maximum For each person	In Network \$1500	Out-of-Network \$1200
Per person, per calendar year	\$0	\$0			
Waived for Class I Preventive	Yes	Yes			
Family limit of 1 individuals					
Coinsurance Percentage			Orthodontia Benefits		
Class I Preventive	100%	100%	Not included		
Class II Basic	50%	50%			
Class III Major	50%	50%			

# Class I Preventive Dental Services, Including:

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- Biopsy (including brush biopsy)
- · General anesthesia and IV sedation when medically required

#### Class III Major Dental Services, Including:

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  - Periodontal maintenance once in any 6 consecutive months
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- Stainless steel crowns. Only for children under age 19
- Inlay, onlay, and crown restorations

#### **Waiting Periods**

For a complete description of services and waiting periods, please review the certificate of insurance. If you were covered under your employer's prior plan the wait will be waived for any class of service covered under the prior plan and this plan.

- No waiting period for preventive or basic services.
- No waiting period for major services.

#### Who are eligible dependents?

Those qualified to be covered under your dental plan include your spouse and children less than age 26. See your certificate or group insurance policy for additional eligibility details.

#### Dental plan provisions, limitations and exclusions

#### **Benefit Adjustments**

Benefits will be coordinated with any other dental coverage. Under the Alternate Treatment provision, benefits will be payable for the most economical services or supplies meeting broadly accepted standards of dental care. If the charge for any dental treatment is expected to exceed \$300, it is recommended that a dental treatment plan be submitted to Sun Life Financial for review before treatment begins.

#### Late Entrant Limitation

If you apply for dental insurance more than 31 days after a covered person first becomes eligible, the person is a late entrant. The benefits for the first 12 months of coverage for late entrants will be limited as follows:

Time Insured Continuously Under the Policy Less than 6 months At least 6 months but less than 12 months At least 12 months Benefits Provided for Only These Services
Preventive Dental Services
Preventive and all Basic Dental Services
Preventive, Basic and Major Dental Services

We will not pay for any treatment that is started or completed during the late entrant limitation period.

#### Other Important Plan Provisions

Benefits are not payable for the following, unless such insurance is provided under the list of covered dental services:

Treatment or an appliance which is not dentally necessary, is experimental or temporary in nature, or does not have uniform professional endorsement, treatment related to procedures that are part of a service but are not reported as separate services, reported in a treatment sequence that is not appropriate or misreported or that represent a procedure other than the one reported. appliances, inlays, cast restorations, crowns, or other laboratory prepared restorations used primarily for the purpose of splinting, any treatment or appliance, the sole or primary purpose of which relates to the change or maintenance of vertical dimension, the alteration or restoration of occlusion, except for occlusal adjustment in conjunction with periodontal surgery, bite registration, bite analysis, attrition or abrasion, replacement of a lost or stolen appliance or prosthesis, educational procedures, including but not limited to oral hygiene, plaque control or dietary instructions, completion of claim forms or missed dental appointments, personal supplies or equipment, including but not limited to water piks, toothbrushes, floss holders, or athletic mouthguards, administration of nitrous oxide or any other agent to control anxiety, treatment for a jaw fracture, treatment provided by a dentist, dental hygienist, or denturist who is an immediate family member or a person who ordinarily resides with a covered person, an employee of the policyholder, or a policyholder, hospital or facility charges for room, supplies or emergency room expenses or routine chest x-rays and medical exams prior to oral surgery, treatment provided primarily for cosmetic purposes, treatment which may not reasonably be expected to successfully correct the person's dental condition for a period of at least 3 years, crowns, inlays, cast restorations, or other laboratory prepared restorations on teeth which do not have extensive decay or fracture and can be restored with an amalgam or composite resin filling, any treatment required directly or indirectly to diagnose or treat a muscular, neural, or skeletal disorder, dysfunction, or disease of the temporomandibular joint or its associated structures, treatment for implants, implant abutments, implant supported prosthetics (crown, fixed partial denture, dentures) or any other services related to the care and treatment of the implant, treatment for the prevention of bruxism (grinding of teeth), treatment performed outside the United States, except for emergency dental treatment (the maximum benefit payable to any person during a benefit year for covered dental expenses related to emergency dental treatment performed outside the United States is \$100), treatment or appliances at which are covered under any Workers' Compensation Law, Employer's Liability Law or similar law (a person must promptly claim and notify us of all such benefits), treatment for which a charge would not have been made in the absence of insurance, treatment for which a covered person does not have to pay, except when payment of such benefits is required by law and only to the extent required by law.

This dental plan does not provide coverage for pediatric oral health services that satisfies the requirements for "minimum essential coverage" as defined by the Patient Protection and Affordable Care Act. ("PPACA").

State variations can exist; please contact Sun Life Financial for additional information.



Online Advantage Login

User ID

Password

# Online Advantage For Members

#### Who can register for this type of account?

Employee, spouse or eligible dependent who receives benefits.

#### What will I be able to do?

 Access your personal plan information, make address changes, view status of claims, and review Explanation of Benefits document.

#### **Creating Your Account**

- 1. Navigate to our secure website at https://www.assurantemployeebenefits.com/.
- 2. At the home page, in the left navigation pane, select "Register Now".
- 3. Complete and submit required information to initiate your registration. You will receive an email from onlineadvantage@assurant.com to verify your email address.
- Click the link provided in your email verification and you will receive additional screens to complete your account registration.
- 5. Select "Member" role and click
- 6. Enter information in the following required fields:
  - Member ID
  - Next >> f birth (primary member)
- 7. Click
- 8. Enter your phone number.
- Enter your desired User ID and password.
- 10. Select 3 security questions and enter answers.
- 11. Select boxes to agree to User Agreement and Electronic Busing Submit ent.
- 12. Click
- 13. Receive confirmation page.



**Member ID:** This could be your Social Security Number. If you are unsure of your member ID, please contact your employer.

**User ID:** Your User ID must have 8 to 30 characters with no spaces or special characters.

Password: Your password must have at least 8 characters, including at least one number, one lowercase letter, and one uppercase letter (no spaces). Password cannot have more than one pair of repeating characters and cannot be the same as your User ID.

#### Note

You should be able to log in with your newly created User ID and password once your request is processed. If there is a delay in processing your request, you will receive an email within 10 minutes of submitting your information advising you that you may now access your account.

Insurance products are underwritten by Union Security Insurance Company (USIC) (Kansas City, MO) and administered by Sun Life Assurance Company of Canada (SLOC) (Wellesley Hills, MA) in all states except New York. Prepaid dental products are provided by USIC and are administered by SLOC, and are provided by prepaid dental companies affiliated with SLOC in certain states except New York. Prepaid dental companies are Denticare of Alabama, Inc., United Dental Care of Arizona, Inc., UDC Dental California, Inc., United Dental Care of Colorado, Inc., Union Security DentalCare of Georgia, Inc., United Dental Care of Michigan, Inc., United Dental Care of Missouri, Inc., Union Security DentalCare of New Jersey, Inc., United Dental Care of New Mexico, Inc., UDC Ohio, Inc., United Dental Care of Texas, Inc., and United Dental Care of Utah, Inc. In New York, insurance products and prepaid dental products are underwritten or provided by Union Security Life Insurance Company of New York (Fayetteville, NY) and administered by Sun Life and Health Insurance Company (U.S.) (Lansing, MI). Group Hospital Confinement Indemnity "Gap" or Supplemental Medical Expense "Gap" insurance is underwritten by Fidelity Security Life Insurance Company (Kansas City, MO) and is administered by SLOC.

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KC5033C(10/2016)

# Forgot Your User ID?

- 1. Navigate to our secure website at https://www.assurantemployeebenefits.com/.
- 2. At the home page, in the left navigation pane, select "Forgot your User ID?" at the login page.
- 3. Enter the email address associated with your User ID and submit your request.
- 4. You will receive an email which contains your registered User ID.

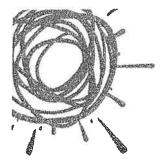


# Forgot Your Password?

- Navigate to our secure website at https://www.assurantemployeebenefits.com/.
- 2. At the home page, in the left navigation pane, select "Forgot your password?" at the login page.
- 3. Enter your User ID and submit your request.
- 4. You will receive an email that contains a link to reset your password.
- 5. Enter a new password using the following criteria:
  - Contains at least 8 characters and includes at least one number, one lowercase letter and one uppercase letter;
  - No spaces;
  - No more than one pair of repeating characters; and
  - Cannot be the same as your User ID.
- 6. At a minimum, answer 2 of 3 security questions correctly.
  - If you are unable to correctly answer the questions, please contact us at 800.733.7879, ext. 7600 for assistance.

#### Need assistance?

Call 800.733.7879, x7600 or e-mail onlineadvantage@assurant.com for help with any Online Advantage question.



#### DENTAL

# How to find a PPO or DHMO dentist

# There are three ways to find an in-network dentist:

#### Online

- 1. Go to www.sunlife.com/findadentist
- 2. You now have three ways to search for a dentist near you:
  - a. Log into your Online Advantage account
  - b. Search with your Group ID
  - c. Select your PPO or DHMO network from the lists provided
- All three of these methods will bring you to the dentist search screen. Simply complete that form and a list of your local dentists will be generated.

#### Mobile App



Androic

- 1. Download our mobile app, Benefit Tools (available for Android or iPhone).
- 2. Select Find a Dentist.
- 3. You now have three ways to search for a dentist near you:
  - a. Log into your Online Advantage account
  - b. Search with your Group ID
  - c. Select your PPO or DHMO network from the lists provided
- All three of these methods will bring you to the dentist search screen. Simply complete that form and a list of your local dentists will be generated.

#### Phone

#### 800-522-1313

If you are not currently registered for Online Advantage, you can register at www.sunlife.com/onlineadvantage. Online Advantage gives you access to your personalized dental ID card, benefit and plan details, claim history and more.



One Sun Life Executive Park Wellesley Hills, MA 02481

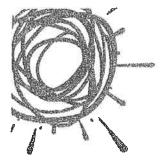
www.sunlife.com/us

Insurance products are underwritten by Union Security Insurance Company (USEC) [Kantas City. MO] under Policy Form Series GP-90, GP-12/GC-12 and administered by Sun Life Assurance Company of Canada (SLOC) [Wellestey Hills, MA] in all states except New York, Prepaid dental products are provided by USIC under Form Series BDC-GDSA, BDC-IDSA, PDC and are administered by SLOC, and are provided by prepaid dental companies, affiliated with SLOC, under Policy Form Series BDC-GDSA, BDC-IDSA, UDC-CA-GAOS-10, UDC-CA-GAOS-10, UDC-CA-IDSA, FB-NJ-0281, UDC-09-GDSA-TX, FDC in certain states except New York Prepaid dental companies are Denticare of Alabama, Inc., United Dental Care of Arizona, inc., UDC Oental California, Inc., United Dental Care of Colorado, Inc., United Dental Care of Googia, Inc., United Dental Care of Missouri, Inc., United Dental Care of New Mexico, Inc., UDIC Othio. Inc., United Dental Care of Texas, Inc., and United Oental Care of Usas, Inc., In New York insurance products are underwritten by Union Security Life Insurance Company of New York [Fayetteville, NY] under Policy Form Series GP-12 Den FFP NY/GC-12 Dan CFP NY aud administered by Sun Life and Health Insurance Company (U.S.) (SLIEC) (Lansing, MJ) In New York, prepaid dental products are provided by Union Security Life Insurance Company of New York (Fayetteville, NY) under Form Series BDC-GDSA-NY and BDC-IDSA-NY and administered by SLHIC.

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#### ONLINE ADVANTAGE

# Quick. Smart. Convenient. Online Advantage for members

Is it important for you to be able to manage your benefits online, on your schedule? If the answer is yes, we are confident that Online Advantage is the right tool for you.

#### Questions?

We provide online support with a friendly, dedicated team willing to assist you by e-mail or phone.

Give Online Advantage a try-register today!

#### What is Online Advantage?

Online Advantage is a tool that allows you immediate access to your plan information. We built Online Advantage for you, our user. It gives you the power to view your benefits and claims on your terms, at your convenience at no additional charge.

#### Easy registration—sign up today!

Go to www.sunlife.com/onlineadvantage and follow the registration instructions. To complete your registration, you will need your member ID\* and date of birth.

'Your member ID may be your Social Security number.

How can Online Advantage help you? You can:

- View and/or print personalized dental ID cards
- View and/or print benefit information pages
- View most recent dental visits and procedures
- View and/or print booklets
- View status of submitted claims¹
- Find a vision or dental network provider and/ or specialist
- Access our Dental Health Center, where you can ask a question, estimate the cost of service, or learn about dental issues

#### **Benefit Tools**

Many of these services are also available on our mobile app—Benefit Tools. Download it today!

Android download

Apple download





Give Online Advantage a try—register today! For more information or to register by phone, call 800-733-7879, extension 7600.



www.sunlife.com/us

1, Hospital Confinement Indomnity "Gap" claim status is not available online.

Insurance products are underwritten by Union Security Insurance Company (ILIKE) (Kansas City, MO) and administered by Sun Life Assurance Company of Canada (SLOC) (Wellesley Hills, MA). In New York, (Fayetteville, MY) and administered by Sun Life and Health Insurance Company (U.S.) (Cansing, Mi). Prepaid dental products are provided by USKC and are administered by SLOC, and are provided by USKC and are administered by SLOC, and are provided by USKC and are administered by SLOC. And are provided by Continement Indemnity 'Gap' or Supplemental Medical Expense "Gap' insurance is underwritten by fidelity Security Life Insurance Company (Kansas City, MO) and administered by SLOC.

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